

What is RAP?

RAP is a program for Multnomah County residents which is designed to notify emergency first responders about individuals whose disabilities may hinder or completely restrict them from safely exiting a dangerous situation independently. This program will help those who, due to severe disabilities, cannot help themselves. RAP will also benefit first responders (police, fire and emergency medical response teams) to better assess a potentially high risk situation.

How does RAP work?

Through voluntary submission of personal disability information, the client's address will be flagged in the 9-1-1 system at the Portland Bureau of Emergency Communications (BOEC). In the event of an emergency at a flagged residence, emergency dispatchers will immediately relay disability information to first responders. With this information, first responders will be better prepared to help people requiring assistance to safely evacuate from a residence during an emergency.

Frequently Asked Questions

How secure is my private and medical information?

The 9-1-1 network is secure, used only by public safety responders. Your information is accessible only to the 9-1-1 dispatchers; however the information will be received by the first responders via radio transmission which is not as secure. This information will only be given in the event of an emergency at the flagged address. Patients or their guardians need to sign a release waiver to be HIPAA compliant.

Why is RAP not a statewide program?

This is a new program, started in Multnomah County. RAP hopes to expand not only through Oregon, but also across the nation. As a pilot project, RAP is in the development stages and hopes to gain legislative attention in the near future.

Do I need to re-enter all of this info each year?

No, but the information you provided will automatically purge yearly if RAP is not contacted. Your client manager must notify us before your anniversary date so we can update the information and re-set the clock for another year.

Do I need to update this information if I move?

Absolutely! Since the 9-1-1 system is location-based, RAP needs to know where you live. Have your case manager notify us via e-mail of medical status, telephone number, or guardian related changes.

Do I need to prove my disability?

No. Your case manager will provide the necessary information to include you in the program if you qualify. Please contact your case worker and if you have questions, contact Sally Lucero.

As a case manager, how do I get the spreadsheet so I can enter my own clients?

Call Sally Lucero at 503-774-7444 or go to the city of Portland's website at www.portlandonline.com and type "RAP" in the search box. Then click on "Client Information Spread Sheet."

Multnomah County Information

Central Aging and Disability Services
503-988-3620

East Aging and Disability Services
503-9883840

Mid-County Aging and Disability
503-988-5480

SE Aging and Disability
503-988-3660

West Aging and Disability
503-988-5460

NE Aging and Disability
503-988-5470

North Disability Office
503-988-3479

United Cerebral Palsy
www.ucp.org

Oregon Commission for the Blind
www.cfb.state.or.us

Together Deaf
www.togetherdeaf.com

Association of Retarded Citizens
www.thearc.org

What disabilities qualify for inclusion in this program?

- Completely Non-Ambulatory
- Wheelchair Dependent
- Blind
- MRDD
- Severe Dementia or Autism
- Deaf
- Machine Dependent i.e. Oxygen
- Severe Bone Disorder
- Paraplegic
- Limited or Non-Verbal
- Extreme Emotional Disorders

How to get started?

1. Contact the agency that best suits your needs or your case manager.
2. Tell your agent to contact Sally Lucero at 503-774-7444 to get the program running at your agency. **DO NOT CALL 9-1-1**
3. Fill out a HIPAA release form so your agency can enter your information into the 9-1-1 system.
4. Update your information yearly or if there are changes to your medical/living information.

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RAP



Rescue Autumn's People

Endorsed by:

City of Portland

Multnomah County

Bureau of Emergency Communications

Contact Sally Lucero
503-774-7444